



Community Health Needs Assessment Implementation Strategy

Fiscal Years 27 - 29

**DILEY RIDGE
MEDICAL CENTER**

Diley Ridge Medical Center completed a comprehensive Community Health Needs Assessment (CHNA) that was adopted by the Board of Directors on May 20, 2026. Diley Ridge Medical Center performed the CHNA in adherence with applicable federal requirements for not-for-profit hospitals set forth in the Affordable Care Act (ACA) and by the Internal Revenue Service (IRS). The assessment considered a comprehensive review of secondary data analysis of patient outcomes, community health status, and social determinants of health, as well as primary data collection, including input from representatives of the community, community members and various community organizations.

The complete CHNA report is available electronically at <https://www.dileyridermedicalcenter.com/community-health-assessments> or printed copies are available at 7911 Diley Road, Canal Winchester, Ohio 43110.

Our Mission

To provide healthcare the way it should be!

Our Hospital

As one of the integrated health systems in the community and part of Trinity Health, Mount Carmel Health System provides people-centered care at five hospitals located in Franklin County – Mount Carmel Dublin, Mount Carmel East, Mount Carmel Grove City, Mount Carmel St. Ann's, and Mount Carmel New Albany, and Diley Ridge Medical Center in Fairfield County.



An affiliation of Mount Carmel and Fairfield Medical Center, Diley Ridge Medical Center (Diley Ridge) became Central Ohio's first free-standing emergency and diagnostic center. This state-of-the-art medical complex includes emergency, inpatient, and diagnostic services as well as an attached medical office building in Fairfield County.

The medical center is the centerpiece of the property. In addition to a full-service, 24-hour ER, the center has 10 inpatient beds, a full clinical laboratory, state-of-the-art imaging center and women's health services that include mammography and bone density. The medical office building is home to both primary care and specialty physicians and is seamlessly integrated and connected to the medical center by an enclosed walkway. The building also includes a Nationwide Children's Hospital Close to Home Center, providing pediatric urgent care, laboratory, and radiology services.

Our Community Based Services

Community Based Services extends Mount Carmel's reach into the community by providing free health services to those in need. From providing healthcare to homeless people living on the land and at sites throughout central Ohio through our Mobile Medical Coach to wellness and prevention services to reduce the prevalence of chronic disease at the Healthy Living Center, we strive to empower and equip community members to embrace long-term health behavior changes. The Social Care program addresses the needs of people affected by social influencers of health – transportation, housing, food security, language, or socio-economic barriers to build individual and community self-sufficiency and well-being.

Our Community

Diley Ridge Medical Center is in Fairfield County, part of the city of Canal Winchester (zip code 43110), less than 2 miles from Franklin County. Diley Ridge serves patients throughout northern Fairfield County, including the communities of Pickerington, Groveport, Canal Winchester, Carroll, Baltimore, and Violet Township, as well as patients residing in Franklin County. Diley Ridge works collaboratively with organizations to address the health needs of the community including Fairfield County Health Department, ADAMH Board, Fairfield Medical Center, Fairfield Community Health Center, United Way of Fairfield County, and other agencies serving the residents of Fairfield County.

According to Ohio County Profiles 2025 Edition, Fairfield County has 167,762 residents with 63,397 housing units. 82.6% of the population are White and 94% of the population has at least a high school diploma. Much of the land (81.2%) in the county contains cultivated crops, forest, and pasture, making the county mostly rural. The most central city and county seat of Fairfield County is Lancaster with over 41,000 residents which is over 30 miles southeast of Columbus.

According to Ohio County Profiles 2025 Edition, Franklin County has over 1.35 million residents and 588,892 housing units. The population consists of 60.5% White and 23% African American with 91.2% of the population obtaining at least a high school diploma. 68.5% of the land is developed with 21.6% contains cultivated crops and forest.

Our Approach to Health Equity

At Trinity Health, Community Health Needs Assessments (CHNAs) and Implementation Strategies are foundational to advancing the Common Good and strengthening our commitment to health equity. Across our ministries, CHNAs foster meaningful community engagement and inform strategic planning within our Community Health & Well-Being efforts.

Community Health & Well-Being works to promote optimal health for individuals experiencing poverty, marginalization, or other vulnerabilities by addressing social needs within clinical care. Our approach is rooted in a commitment to removing barriers to health and building community capacity to support long-term well-being.

This Implementation Strategy was developed in partnership with community stakeholders and focuses on populations and geographic areas most affected by the identified needs. Principles of fairness, inclusion, and community voice guided the development of this plan and will continue to shape its implementation.

The strategies outlined emphasize policy, systems, and environmental change, recognizing that sustainable improvements in health require transforming the conditions and structures that influence well-being. Through this approach, we aim to foster healthier, more resilient communities for all those we serve.

Health Needs of the Community

Franklin County HealthMap2025: Navigating Our Way to a Healthier Community Together (Franklin County CHNA) conducted and created between January 2024 – December 2024 and released June 2025 along with the *Fairfield County Community Health Assessment* (Fairfield County CHA) conducted and created January 2025 – September 2025 and released October 2025, identified significant health needs within the Diley Ridge Medical Center service area. Considering the list of priority health needs from Fairfield and Franklin counties, how they relate to one another, and the trending health needs of Diley Ridge patients, discussions took place with community partners to determine the following as the priority health needs for Diley Ridge Medical Center:

1. Social Drivers of Health a. Access to Healthcare (Primary Care) i. Mental Health ii. Chronic Diseases	• Non-medical factors, such as economic stability, education and access, transportation and neighborhood safety, are key drivers of good health outcomes. • Fairfield County is considered both a primary care and dental health professional shortage area. Many concerns treated in the emergency department might have been treated by a primary care provider, but oftentimes patients report being unable to access that first line of treatment in a timely manner. • Social isolation can increase a person’s risk for heart disease, self-harm, dementia, and eventually may lead to an earlier death. • The leading chronic diseases in Fairfield County are: 1. cancer; 2. heart disease; 3. ischemic heart disease
2. Food Insecurity	• Food insecurity increases the risk for a variety of physical and psychological illnesses, including heart disease and depression. • 13.5% of Franklin County residents and 11% of Fairfield County residents experience food insecurity.

Hospital Implementation Strategy

Significant health needs to be addressed

Diley Ridge Medical Center, in collaboration with community partners, will focus on developing and/or supporting initiatives and measure their effectiveness to improve the following health needs:

1 Social Drivers of Health – Fairfield County CHA pages: 219 – 227, 246 – 251

Franklin County CHNA pages: 24 – 39, 41, 44 – 48, 51 – 53

2 Food Insecurity – Fairfield County CHA page: 226 – 227

Franklin County CHNA page: 51 – 53

This implementation strategy specifies community health needs that the hospital, in collaboration with community partners, has determined to address. The hospital reserves the right to amend this implementation strategy if circumstances warrant. For example, certain needs may become more pronounced and require enhancements to the described strategic initiatives. During these three years, other organizations in the community may decide to address certain needs, indicating that the hospital should refocus its limited resources to best serve the community.

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Social Drivers of Health

- a. Access to Healthcare (Primary Care)
 - i. Mental Health
 - ii. Chronic Diseases



Goals: Improve access to integrated, person-centered health care in Fairfield and Franklin Counties by reducing barriers to care, increasing use of preventive services, and expanding treatment for individuals with mental health and substance use disorders.

CHNA Impact Measures	FY2027 Baseline	FY2029 Target
Percentage of Diley Ridge Medical Center Emergency Department patients screened for primary care needs using SIOH Screening Tool. Data Source: Electronic Healthcare Record	0%	75% of ED patients to be screened utilizing the SIOH screening tool
Percentage of Diley Ridge Medical Center Emergency Department patients with high to moderate responses to SIOH screening question about primary care successfully provided resources to a primary care provider. Data Source: Electronic Healthcare Record	0%	60% of patients with high or moderate screening to transportation question who are connected to resources
Increase access to the number of Diley Ridge Medical Center patients requesting utilization of the medical detox program. Data Source: SharePoint, DRMC FY27 Dashboard	82 patients utilizing medical detox program, annually	90 patients utilizing medical detox program, annually

Strategy	Timeline			Hospital and Committed Partners (align to indicate committed resource)	Committed Resources (align by hospital/committed partner)
	Y1	Y2	Y3		
Conduct initial screening through triage for primary care needs using SIOH screening tool				Diley Ridge Medical Center	Colleagues, Materials
				Focus location(s)	Focus Population(s)
	x	x	x	Patients presenting at Diley Ridge Medical Center (Includes Fairfield County and Franklin County)	All Diley Ridge Medical Center patients
Strategy	Timeline			Hospital and Committed Partners (align to indicate committed resource)	Committed Resources (align by hospital/committed partner)
	Y1	Y2	Y3		
Provide primary care resources to patients with moderate or high responses to SIOH screening question about primary care				Diley Ridge Medical Center	Community Resource Directory & printed materials
				Focus location(s)	Focus Population(s)
	x	x	x	Patients presenting at Diley Ridge Medical Center (Includes Fairfield County and Franklin County)	Patients with primary care needs

Strategy	Timeline			Hospital and Committed Partners (align to indicate committed resource)	Committed Resources (align by hospital/committed partner)
	Y1	Y2	Y3		
Expand access to coordinated treatment services for adults experiencing substance misuse and co-occurring mental health disorders	x	x	x	Diley Ridge Medical Center	Community Resource Directory & printed materials
				Focus location(s)	Focus Population(s)
				Patients presenting at Diley Ridge Medical Center (Includes Fairfield County and Franklin County)	Patients utilizing medical detox program

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Food Insecurity



Goal: Reduce household food insecurity and hunger in Fairfield and Franklin Counties.

CHNA Impact Measures	FY2027 Baseline	FY2029 Target
Percentage of Diley Ridge Medical Center Emergency Department patients screened for food insecurity using SIOH Screening Tool. Data Source: Electronic Healthcare Record	0%	75% of ED patients to be screened utilizing the SIOH screening tool
Percentage of Diley Ridge Medical Center Emergency Department patients with high to moderate responses to SIOH screening question about food insecurity connected to food resource information. Data Source: Electronic Healthcare Record	0%	60% of patients with high or moderate screening to food insecurity question who are connected to resources

Strategy	Timeline			Hospital and Committed Partners (align to indicate committed resource)	Committed Resources (align by hospital/committed partner)
	Y1	Y2	Y3		
Conduct initial screening through triage of patients for food insecurity utilizing the SIOH screening tool	x	x	x	Diley Ridge Medical Center	Colleagues, Materials
				Focus location(s)	Focus Population(s)
				Patients presenting at Diley Ridge Medical Center (Includes Fairfield County and Franklin County)	All Diley Ridge Medical Center patients
Strategy	Timeline			Hospital and Committed Partners (align to indicate committed resource)	Committed Resources (align by hospital/committed partner)
	Y1	Y2	Y3		
Provide food resources to patients with moderate or high responses to SIOH screening question about food insecurity	x	x	x	Diley Ridge Medical Center	Community Resource Directory & printed materials
				Focus location(s)	Focus Population(s)
				Patients presenting at Diley Ridge Medical Center (Includes Fairfield County and Franklin County)	Patients with food insecurity

Adoption of Implementation Strategy

On September 16, 2026, the Board of Directors for Diley Ridge Medical Center voted after review of the 2027-2029 Implementation Strategy for addressing the community health needs identified in the 2026 Community Health Needs Assessment. Upon review, the Board approved this Implementation Strategy and the related budget.

Tauana McDonald
President & CEO

September 16, 2026
Date

